

# House Rules Hotel Hirschen Wilderswil

Dear guests

We wish to welcome you to our hotel and want to acquaint you with our house rules.

1. During your stay in the hotel we ask you to environmentally friendly behavior especially when dealing with water and electricity.
2. We have electricity with 220 V.
3. visits, private or business type, you may like the social premises such as Aperitifbar, foyer or dining room received, but not in the hotel rooms.
4. In the stairwell and corridor is open fires, smoking, light candles and Others not allowed.
5. We ask the hotel rooms and not to damage their equipment, and the hotel property.
6. We ask you to report complaints in the room or produced by the hotel staffs at the front desk immediately inconvenience.
7. We need to point out that a damage caused by you is to replace the hotel and is charged to you.
8. Meals are served:

Buffet breakfast:           from 08.00 am till 10.00

Dinner:                       from 18.00 till 21.00

9. if you want to cancel a meal, or to order a lunch box, please log on with your request at the front desk and although the previous day to 20.00 clock or the current day later than 8.00 clock.
10. In the room, the cooking is prohibited. The application of these fire department costs in any case the guest CHF 400.00
11. Cash, securities and other valuables please keep on in-room safe. The instruction for use is located separately in the closet or the service staff. The hotel management is not responsible for lost or stolen valuables.
12. We request consideration for the recovery of other guests to take in the hotel and avoid noise and other disturbances especially from 23.00 clock necessarily.
13. Wifi - code is:   WLAN SSID: NSR-31163 Code: 8in0-w7wt-bt9n-suox  
  
                          WLAN SSID: hbf-22111 Code: 3485-bcab-5pj8-np4r
14. Please read the attached instructions on the floors for fire prevention by closely and keep yourself in an emergency to the regulations.
15. found or lost items, please report it to the front desk.

16. We ask you your room on the departure day to leave not later than 11.00 clock.  
Your stay after 12.00 clock is calculated with an extra day.

17. Cancellation fees:

<b>Cancellation fees for late arrival or early departure</b>	
For a day	Daily price of accommodation
for two days	2 x daily price of the accommodation
for three days	3 x daily price of the accommodation

18. When not handled cautiously not leave your hotel key and and lost keys will be charged the amount of CHF 150.00 as compensation to the account.

19. When leaving the hotel, please take out and leave the key at the front desk, the room door.

20. We reserve the right to terminate the existing contract and those guests to stop services if the house rules will be disregarded by them and by the behaviour of the guest of the hotel or other guests damage is dealt.

We wish you a pleasant stay in our hotel.

December 2015, Directorate Hotel Hirschen Wilderswil